

TERMS AND CONDITIONS

Please could you complete the information and sign. The admission form can be either printed and handed in on your dogs arrival or emailed prior to stay.

Opening hours

Monday- Saturday: 8am-10am and 4pm-6pm. Sunday: 8am- midday

Please telephone to make an appointment to view the kennels.

Payment

Payment is due on collection. We currently take cash or cheques. We offer balance transfer but this must to done before collection.

Health and safety of the dog

Please disclose all known medical, health and behavioural issues about your dog including any allergies. If the health or temperament of your dog changes, the kennel staff should be informed so that the care can be tailored to the needs of your dog. If your dogs health causes any concern, the kennel management reserve the right to refuse their admission. If your dog shows any signs of aggressive behaviour the kennel management reserves the right to refuse the right to their admission

Vaccinations

All dogs must be fully vaccinated with annual booster vaccinations and kennel cough. The dogs vaccination certificate must be shown on arrival. We ask that your dog is up-to-date with worm and flea treatment.

Cancellation Charges.

Cancellation up to two weeks in advance 25% of total cost

Cancellation up to one week in advance 75% of total cost

Cancellation less than 48 hrs in advance 100% of total cost

None collection.

Kennel management reserves the right to re-home any animal not collected within 15 days of the stated departure dates.

Illness during stay.

In the unlikely event that your dog becomes ill we aim to contact the dogs owner or emergency contact, we will then endeavour to use your regular vet. There will be a cost to cover time and transport. Owner must accept full responsibility for payment of any veterinary Fees incurred.

By leaving your dog to board with us, you are agreeing our Terms and Conditions.

Sign:

Date: